



FREQUENTY ASKED QUESTIONS REGARDING OUR SAFETY PROCEDURES

#StaySafeWithUs



1

DO I HAVE TO WEAR A MASK?

Masks are NOT required during your stay at our hotels. All Public Transportation, Doctor Offices & Hospitals require the use of it.



2

WHAT WILL CHANGE IN MY ROOM EXPERIENCE?

Housekeeping is the most important team to keep you safe. We enhance the cleaning of your room with the help of Ecolab and steamers. If you wish to have less visits to the room please notify us on arrival.



3

IS THE DINING EXPERIENCE AFFECTED?

The experience of our Food & Beverage outlet is not affected. The changes that a guest will notice are:

- QR code access menu
- Protected gear worn by our service staff
- Less bookings per hour slot to ensure social distancing



4

CAN I CHECK IN/OUT REMOTELY?

If you wish not to visit the hotel reception you may check - in / out online through an online form or simply by calling us directly



5

IS IT SAFE TO LEAVE THE HOTEL?

Our destinations have taken all measure to ensure your safety. We are in constant communication with our partners and our recommended local business to ensure all protocols are met.



6

SO WHAT IS DIFFERENT?

Greece is focusing on creating protocols that will not affect the experience of its visitors and all procedures are our responsibility. We ask from our guests to keep safe by following the simple personal safety instructions.